

# MUSKOKA RIDGE TRAILER PARK LTD. OUR POLICIES

## CAMPSITES

One family (2 adults and dependent unmarried children under the age of 21) per campsite.

Campsites are for the vacationing camper and not to be used as a permanent residence.

Campers must clear their sites of debris and clutter.

Water should be conserved at all times. No washing of cars.

No cutting or removal of trees or shrubs without management's permission.

Please obtain consent of Management before building fences, sheds, decks or other structures. All decks are to be constructed from new wood only. All decks must conform to building code standards. Decks cannot exceed the length of the trailer on site.

No home built Florida rooms, awnings or roofs permitted. Manufactured structures are to be purchased through management. Existing non-conforming structures cannot be altered or relocated. Such structures may only remain on the unit which they are currently attached. New manufactured structures may be up to 10' wide or the width of the trailer whichever is greater.

## CAMPFIRES

Campfires are allowed in existing fire pits only and must be attended to at all times.

All campfires should be extinguished before you leave or retire for the evening.

Do not move the fire pits.

Sheds up to 80 square feet are permitted. No home built sheds are permitted unless purchased in kit form. Sheds are to be used for storage purposes only. Check with management before purchasing or constructing a shed. One shed per campsite.

No outside refrigerators.

Air conditioners and outside lighting must be turned off when away from the campsite for an extended period.

No TV towers, masts or poles are to be erected on park property from this time on. Any TV towers that are presently on sites must be removed before that person leaves the park. No satellite dishes to be attached to live trees.

Modifications to the landscape of a campsite ie; walls, fences, gardens, gravel or driveways, trees, shrubs etc. will become park property when camper leaves the park. No firearms or fireworks are permitted for campers or their guests.

Management assumes no responsibility for loss due to fire, theft or accidents.

Please be considerate of your cigarette butts.

## VEHICLES

Speed limit in the Park is 10 km.ph/6 mph Please be careful of our children.

One vehicle per site.

No parking on roads, vacant or neighboring campsites or other areas not designated for parking without owners permission.

No dirt bikes, smaller motorcycles, ATV's, mini bikes etc. permitted within the park boundaries. Touring motorcycles may be permitted from time to time.

No repairing of vehicles (unless emergency) permitted in the park.

No golf carts allowed without owners approval. Golf carts must obey the same rules as all other vehicles. Drivers must be licensed.

## CHILDREN & VISITORS

Limit per site of 8 people campers/visitors.

Single family members 21 years and older, married children and spouses, grandchildren, parents, other relatives and friends are considered visitors. All visitors must register upon entering the park. The visitor is required to pay visitor fees in accordance with the published rate. Unregistered guests will be charged at two times the daily visitor rate.

Each seasonal camper is responsible for his/her visitors and must acquaint them with the rules of the park.

All campers are responsible for the actions and safety of their children and visitors. Parents will be held responsible for any damage or vandalism caused by their children.

Young adults (under 21) are not permitted to use trailers or to be left in park for prolonged absence day or night without parental supervision.

All vehicles/trailers including golf carts must be insured.

Taxis are not permitted in the park beyond the store parking lot.

Park brokerage services must be used for sales within the Park. Trailers older than 15 years cannot be sold on site or brought seasonally into the campground. Exceptions may be provided at management's discretion.

As per the License of Occupation, management cannot be responsible for property lost, stolen or damaged.

All children under the age of 19 must be with a parent or under parental supervision after 11 pm .

Visitors are required to leave by quiet time ( 11pm ) or register as an overnight guest before the store closes. There should be no more than 4 visitors per site at any one time unless prior arrangements have been made with management.

Visiting teenagers must be signed in by the adult whose site they are visiting.

We encourage and recommend appropriate safety protection for all sports.

## **BICYCLES**

No bicycle riding after dark unless the bike is properly lighted.

Parents are asked to teach their children the safety rules of bicycle riding.

All young people 16 years and younger must wear a bicycle helmet while riding a bike in the park.

## **ALCOHOL & DRUGS**

Provincial Law requires that personal alcoholic beverages be consumed on campsites only.

Illegal use of drugs of any type will result in the immediate termination of park use and or police intervention.

## **GARBAGE**

Please place garbage in tied plastic bags in the dumpster at the bottom of the hill.

Disposal of large articles of garbage such as fridges, bicycles, B.B.Q's, beds, etc. are your responsibility and expense. They are not to be left near the garbage bins. Please see management regarding oversized items and where to dispose of them

## **PETS**

Pets are welcome as long as they are kept on a leash at all times, quiet and not left unattended.

Only two pets permitted for visiting guests.

Pets must be cleaned up after immediately, waste put in securely tied plastic bag and deposited into the garbage container.

No pets allowed in the playground, pool, in any park buildings or on other campsites.

Excessive barking will not be tolerated. At park owners discretion any pet can be banned from the park.

## **SWIMMING & PLAYGROUND**

Users of the playground and pool do so at their own risk as these areas are unsupervised.

Children under 12 years of age MUST be accompanied and supervised at all times when near the pool and playground as these areas are unsupervised.

Posted rules in pool area must be obeyed to ensure safety and enjoyment of all guests.

Pool hours are as posted 9am - 6 pm for children and 9am - 9pm for adults.

No glass allowed at playground or pool. No food except drinks allowed in pool and all garbage must be cleaned up when you leave.

Excessive noise and/or splashing in the pool will not be tolerated.

## WASHROOMS, SHOWERS & LAUNDRY MAT

Children under the age of 6 must be accompanied by an adult when in these areas.

Please advise your children that these building are not play areas.

Please show consideration for others who will use the facilities after you by leaving these areas neat and clean.

The use of private washer and dryers are not permitted

## TOILETS & DRAINS

We have septic systems, NOT sewers. Special measures are necessary to ensure a functioning system. DO NOT dispose of condoms, sanitary napkins, tampons, diapers, J-clothes, paper towels, bleach, grease, paint, thinners, chemicals, wooden matches or similar non-dissolving solids in any toilet or drain.

House type toilets must be low flush water saver models. Only environmentally approved holding tank treatments

are permitted (please help us save our tiles beds and environment).

Use single ply, white toilet tissue only.

All campers using sewer connections must fill their holding tanks before discharging waste and all waste tank valves must be closed until the tank is filled.

## SEASONAL RATES

These rates are for a full season.

Should you desire or be asked to leave prior to the end of the season, the overnight camping rates for actual time used will apply. (\$800 minimum)

If a seasonal invoice remains unpaid 30 days after the due date, the License of Occupation is cancelled and use of the site will be billed at overnight camping rates from the due date until the time at which the trailer is removed.

## ETIQUETTE

Above all else be neighborly.

Practice good camping manners by respecting the property and privacy of other individuals. Do not take shortcuts through campsites.

Any aggressive action toward another person or any violation of any federal, provincial or municipal laws by a camper or his/her guests will result in the immediate termination of the License of Occupation.

Foul language and swearing are strictly prohibited.

If music, campfire discussion or any other noise disturbs either your neighbors or the owner then it is too loud. The rights of all campers to enjoy peace and quiet are to be respected.

QUIET TIME is 11pm to 8am . No exceptions!

If you have any questions or concerns please feel free to speak with someone in the office.

MUSKOKA RIDGE STAFF

## PRIVACY POLICY

Welcome to our web site. Protecting your privacy, security and the confidentiality of your personal information is fundamental to the way we conduct our affairs. That commitment includes the privacy and security of personal information of all visitors to this site fully permitted by law. Personal information is defined as information about a person that can identify them, i.e. their name, address and phone number. This policy applies only to personal information, not business contact information that may be provided as part of ongoing activities.

### **Browsing the Site**

As you surf through our web site, some basic information may be passively collected that is sent to us automatically by your web browser. The following information does not identify you personally and may be collected if you browse, read, or download information from the site.

The Internet Domain Name of the ISP used to access our site.

The type of browser and operating system you used to access our site.

The date and time you visited us.

The specific pages visited or services you accessed at the site.

Word you typed into any search engine used to find us.  
If you linked to us from another website, their address.

The information collected is used by us solely to improve the content of our web services, and to identify the information important to our visitors. The information collected

is analyzed to help us understand what services are being used on the web site so we can continue to add and build information to the site that is of the most interest to you.

### **Information Voluntarily Provided**

Email: If you email us with a question or comment, this is considered a voluntarily release of that information and the contents of your email are collected along with your return email address. This is done simply to enable us to address your concerns or questions and to respond directly to you. This information is not distributed to any third parties for direct marketing or email marketing purposes. The contents of the email may be used for analysis by us to assist in improving our services and addressing any concerns.

### **Review and Correction of Collected Information**

At any time, you can contact us and request to review any personally identifiable information collected about you, with proper identification. You may recommend changes to the information if you believe it is inaccurate. There may be exceptions to this access, and we reserve the right to deny an individual's access to their personal information file with explanation, unless prohibited by Law.

### **Disclaimer**

We may provide Internet links to other web sites or email addresses of other organizations. When you link to these sites, or email individuals outside of our site and organization, you are no longer on our web site and this Privacy Policy will not apply. You are then subject to the Privacy Policy of that new site.

- MUSKOKA RIDGE STAFF